

How to use the Kiroro Webstore



Step 1 – Click “Buy Now” to enter the Web Store

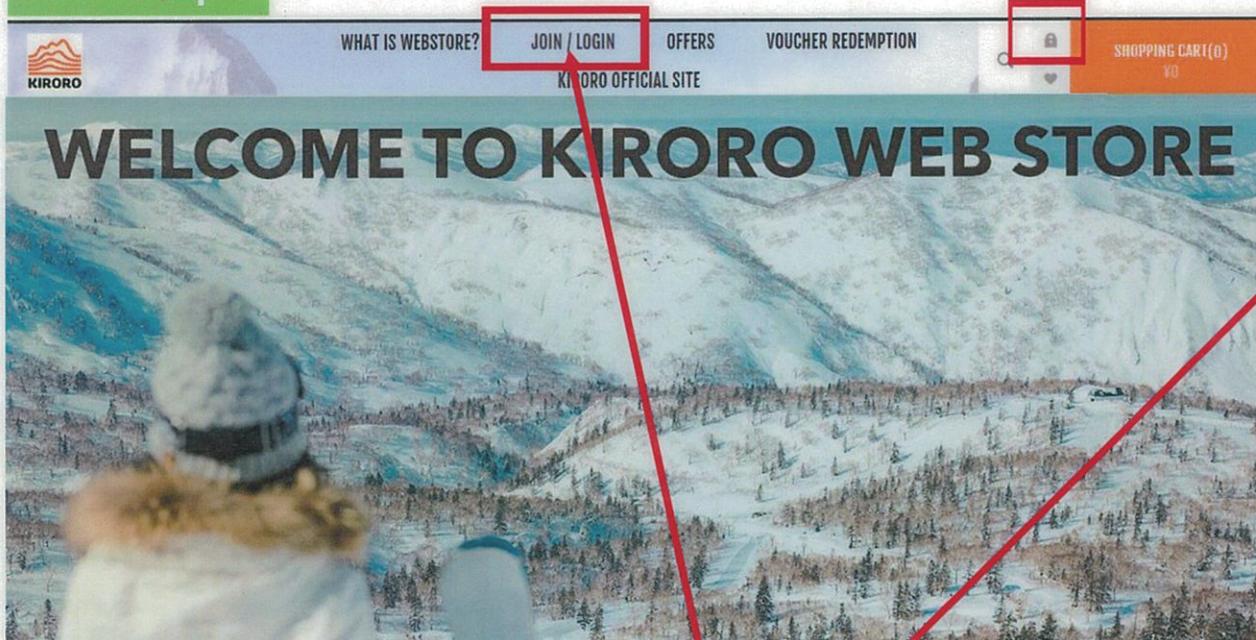
<https://webstore.kiroro.co.jp/en/>

The image shows a screenshot of the Kiroro website. At the top, there is a navigation bar with the Kiroro logo, social media icons (Facebook, Instagram, YouTube), a search bar, language options (日本語), a restaurant search, and a 'Buy Pass' button. The 'Buy Pass' button is highlighted with a red box and an arrow points from it to a grey button labeled 'Click here'. Below the navigation bar, there are menu links: ABOUT KIRORO, STAY, DINE & RELAX, LESSON, LIFT & RENTAL, and ACTIVITY. The main content area features a section titled 'GONDOLA & LIFT PRICES' with a sub-section 'GONDOLA & LIFT RATES'. It includes a promotional message: 'Get the best deal on Kiroro Webstore! – Early Bird Sale for 2020/21 season – Enjoy 20% discount off from regular price to purchase online before August 31, 2020!'. A note states: '*Season passes are excluded and some products are not available on the Webstore.' Below this is a large orange 'BUY NOW' button, which is also highlighted with a red box and an arrow points from it to the 'Click here' button. At the bottom left, there is a note: '*Online sale starts on July 1, 2020.'



Step 2 – Click “JOIN/LOGIN”

Desktop



Click here

Mobile



Step 3 – Register or Login

WELCOME, PLEASE SIGN IN!

**Even if you don't purchase right away,
Please register (free) first.**

NEW CUSTOMER

By creating an account on our website you will be able to shop faster, be up to date on an orders status, and keep track of the orders you have previously made.

REGISTER

If you are already registered, log in & shop.

RETURNING CUSTOMER

EMAIL:

aki.kurihara@sheratonkiroro.com

PASSWORD:

.....

Remember me?

[Forgot password?](#)

LOG IN



Enter the required fields and register.

REGISTER

Kiroca Code

If you have last season's Kiroca,
You can retrieve customer information from the
code on the card.

IF YOU HAVE A CODE FROM A PASS ENTER IT HERE AND PRESS SEARCH:



YOUR PERSONAL DETAILS

GENDER:

Male Female

FIRST NAME (ENGLISH):

LAST NAME (ENGLISH):

DATE OF BIRTH:

Month

Day

Year



Step 4 – Select your purchase

LIFT PASS

LIFT PASSES

LOW SEASON LIFT ADULT 初滑り・春シーズン アダルト

LOW SEASON LIFT CHILD 初滑り・春シーズン チャイルド

LOW SEASON LIFT SENIOR 初滑り・春シーズン シニア

LOW SEASON LIFT PASS ADULT
FROM ¥2,960 INCL TAX

LOW SEASON LIFT PASS CHILD
FROM ¥1,760 INCL TAX

LOW SEASON LIFT PASS SENIOR
FROM ¥2,800 INCL TAX

Select a product



Step 5 – Add other members to your group

Add new person details

1. Click the “+” button to add new group members.
2. Enter details then click “ADD NEW”.
3. New group members appear on the drop-down list.

PARTY MEMBERS

6 HOUR ADULT HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the

PARTY MEMBER *

1. Click the “+” button to add new group members.

2. Enter details then click “ADD NEW”.

ADD A PARTY MEMBER BY SEARCHING USING THEIR PASS CODE OR PROVIDING THE GUEST DETAILS BELOW.

FIRST NAME LAST NAME

EMAIL

DATE OF BIRTH

Month Day Year

RELATIONSHIP

Select Relationship

PARTY MEMBERS

6 HOUR ADULT HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the

PARTY MEMBER *

3. New group members appear on the drop-down list.

-- Select Party Member --

-- Select Party Member --

タロウ キロロ (Me)

ABC Smith (Friend)

キロロ ジロウ (Friend)

キロロ キロロ (Guardian)

Step 6 – Select party members and quantity

1. Select party members
2. Choose the quantity you need
3. Click “ADD TO CART”

Note that you need to purchase child/senior/youth/adult passes separately, the system does not recognize the age of each party member.

1

6 HOUR ADULT HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the time period ends

PARTY MEMBER *

-- Select Party Member --

-- Select Party Member --

タロウ キロロ (Me)

ABC Smith (Friend)

キロロ シロウ (Friend)

キロロ キロロ (Guardian)

2

3

QTY: 1

ADD TO CART



Step 7 – Checkout

- Review your purchases by clicking on Shopping cart.
- Check each purchase corresponds to the correct age category, and season. For example – child members need a child lift pass.
- Once you are satisfied your purchases are correct, click “CHECKOUT”

SHOPPING CART

REMOVE	IMAGE	PRODUCT(S)	PRICE	QTY.	TOTAL
<input type="checkbox"/>	NO IMAGE	SEASON PASS ADULT Party Member: タロウ キロ EDIT	¥55,000 INCL TAX	1	¥55,000 INCL TAX
<input type="checkbox"/>	NO IMAGE	SEASON PASS ADULT Party Member: ABC Smith EDIT	¥55,000 INCL TAX	1	¥55,000 INCL TAX

[UPDATE SHOPPING CART](#) [CLEAR CART](#) [CONTINUE SHOPPING](#)

DISCOUNT CODE
Enter your coupon here

DISCOUNT CODE [APPLY](#)

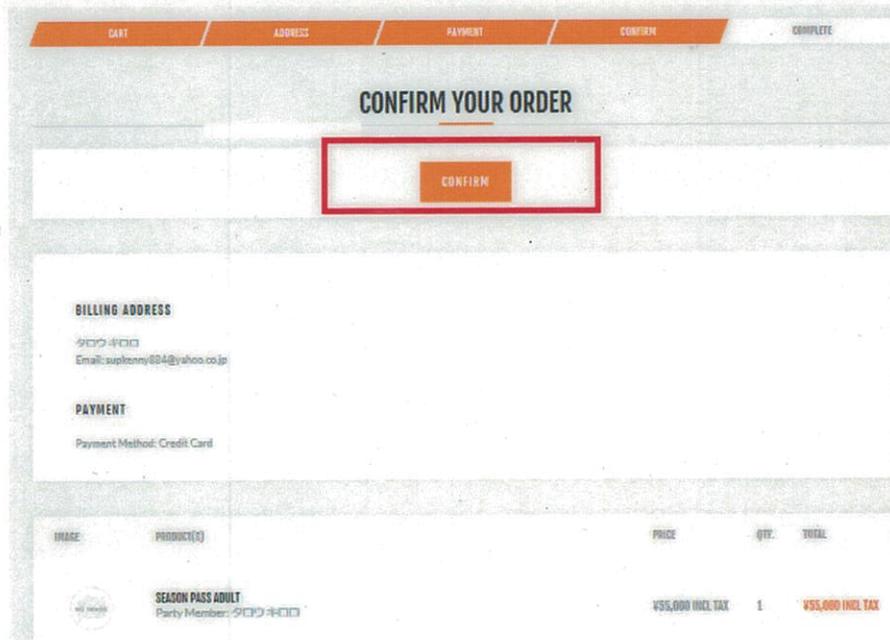
SUB-TOTAL: ¥110,000 INCL TAX
SHIPPING: NOT REQUIRED
TOTAL: ¥110,000

I agree with the terms of service and I adhere to them unconditionally (read)

[CHECKOUT](#)

Step 8 – Confirm purchase

- Before confirming your order, please check again that all purchases are correct.
- Note that
 - Each purchase has the correct quantity, and matches the party member (these are not transferable)
 - Party member purchases are appropriate for the age of the member
 - That purchases are bought for the correct season



Step 9 – Credit card payment

- Enter your credit card details, click on proceed then wait until your browser shows the confirmation page.

キロロ Web ショッピング支払方法選択 - Select payment method

[ショッピングサイトに戻る - Return to shopping site <](#) [お支払方法の選択 - Select payment method >](#)

必要事項を記入 - Fill in the required information > お支払手続き完了 - Payment procedure complete

お支払する方法をお選びになり、お進みください。
Please select the payment method and proceed.

ご利用内容 - Usage details

お品代 - Goods	114,876円
税送料 - Tax postage	0円
お支払合計 - Total payment	114,876円

Click “proceed” to finalize the payment

お支払方法をお選びください。Please select a payment method.

◎クレジット

進む - proceed

Step 10 – Purchase confirmation

- You will receive a confirmation e-mail and barcode.

The image shows a screenshot of a purchase confirmation page. At the top, there is a navigation bar with five tabs: 'CART', 'ADDRESS', 'PAYMENT', 'CONFIRM', and 'COMPLETE'. The 'CONFIRM' tab is highlighted. Below the navigation bar, the word 'THANK YOU' is displayed in a large, bold, black font. Underneath 'THANK YOU', a horizontal line separates the header from the main content area. In the main content area, the text 'YOUR ORDER HAS BEEN SUCCESSFULLY PROCESSED!' is centered. Below this text, it says 'Order number: 5656' and provides a link 'Click here for order details'. At the bottom of the main content area is a large, orange rectangular button with the word 'CONTINUE' in white capital letters. The background of the page is a light gray color.



Step 11 – Collecting your purchases

If you already have a Kiroca, you are ready to ski. Any purchases will be automatically loaded to your card.

Otherwise, scan your e-mail barcode at the Online Pass Pickup machine in the Mountain Center Lobby to receive your new Kiroca.



Keep your Kiroca in your left chest
pocket or left sleeve & enjoy!

