

# How to use the Kiroro Webstore





# Step 1 – Click “Buy Now” to enter the Web Store

<https://webstore.kiroro.co.jp/en/>

The screenshot shows the Kiroro Webstore homepage. At the top, there is a navigation bar with the Kiroro logo on the left and several links on the right: Facebook, Instagram, YouTube, a search icon, a language selector set to '日本語', 'Restaurant Search', 'Buy Pass' (highlighted with a red box), and 'Weather and Lift Status'. Below the navigation bar is a horizontal menu with links: 'ABOUT KIRORO', 'STAY', 'DINE & RELAX', 'LESSON', 'LIFT & RENTAL', and 'ACTIVITY'. The main content area features a large heading 'GONDOLA & LIFT PRICES'. Below this, there is a section titled 'GONDOLA & LIFT RATES' with a promotional message: 'Get the best deal on Kiroro Webstore! - Early Bird Sale for 2020/21 season - Enjoy 20% discount off from regular price to purchase online before August 31, 2020!'. A red box highlights the 'BUY NOW' button in this section. A red arrow points from the 'Buy Pass' link in the top navigation bar to the 'Click here' text, which then points to the 'BUY NOW' button. Another red arrow points from the 'Click here' text to the 'BUY NOW' button. The Kiroro logo is also visible at the bottom center of the page.

**KIRORO**  
FIVE STAR BY NATURE

ABOUT KIRORO STAY DINE & RELAX LESSON LIFT & RENTAL ACTIVITY

## GONDOLA & LIFT PRICES

**GONDOLA & LIFT RATES**

**Get the best deal on Kiroro Webstore!**  
– Early Bird Sale for 2020/21 season – Enjoy 20% discount off from regular price to purchase online before August 31, 2020!

\*Season passes are excluded and some products are not available on the Webstore.

**BUY NOW**

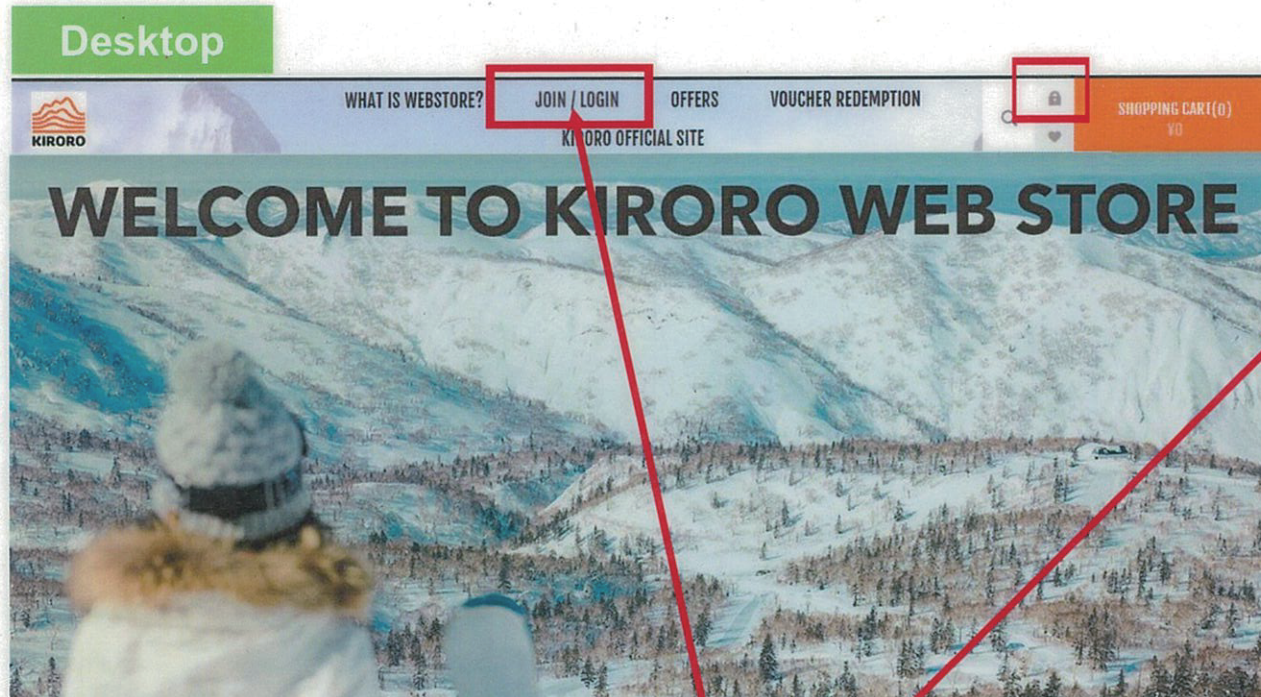
\*Online sale starts on July 1, 2020

**KIRORO**

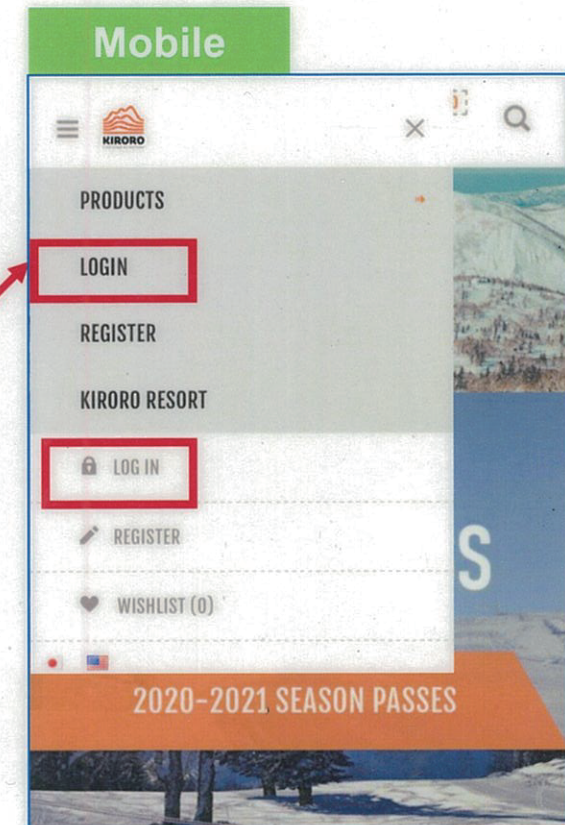
Click here



## Step 2 – Click “JOIN/LOGIN”



Click here





# Step 3 – Register or Login

WELCOME, PLEASE SIGN IN!

Even if you don't purchase right away,  
Please register (free) first.

NEW CUSTOMER

By creating an account on our website you will be able to shop faster, be up to date on an orders status, and keep track of the orders you have previously made.

REGISTER

If you are already registered, log in & shop.

RETURNING CUSTOMER

EMAIL:

aki.kurihara@sheratonkiroro.com

PASSWORD:

.....

Remember me?

[Forgot password?](#)

LOG IN





Enter the required fields and register.

## REGISTER

Kiroca Code

If you have last season's Kiroca,  
You can retrieve customer information from the  
code on the card.

IF YOU HAVE A CODE FROM A PASS ENTER IT HERE AND PRESS SEARCH:



### YOUR PERSONAL DETAILS

GENDER:

Male

Female

FIRST NAME (ENGLISH):

LAST NAME (ENGLISH):

DATE OF BIRTH:

Month

Day

Year





## Step 4 – Select your purchase

**LIFT PASS**

**LIFT PASSES**

Product	Price (incl. tax)
LOW SEASON LIFT ADULT 初滑り・春シーズン アダルト	FROM ¥2,960 INCL TAX
LOW SEASON LIFT CHILD 初滑り・春シーズン チャイルド	FROM ¥1,760 INCL TAX
LOW SEASON LIFT SENIOR 初滑り・春シーズン シニア	FROM ¥2,800 INCL TAX

Select a product





## Step 5 – Add other members to your group

## Add new person details

1. Click the “+” button to add new group members.
2. Enter details then click “ADD NEW”.
3. New group members appear on the drop-down list.

### 6HOUR ADULT HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the 6th entry.

**PARTY MEMBER \***

-- Select Party Member --

+

-- Select Party Member --
タロウ キロロ (Me)
ABC Smith (Friend)
キロロ シロウ (Friend)
キロロ キロロ (Guardian)

### PARTY MEMBERS

ADD A PARTY MEMBER BY SEARCHING USING THEIR PASS CODE OR PROVIDING THE GUEST DETAILS BELOW.

2

FIRST NAME

LAST NAME

EMAIL

DATE OF BIRTH

Month

Day

Year

RELATIONSHIP \*

-- Select Relationship --

### 6HOUR ADULT HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the 6th entry.

**PARTY MEMBER \***

-- Select Party Member --

+

-- Select Party Member --
タロウ キロロ (Me)
ABC Smith (Friend)
キロロ シロウ (Friend)
キロロ キロロ (Guardian)



# Step 6 – Select party members and quantity

1. Select party members
2. Choose the quantity you need
3. Click “ADD TO CART”

*Note that you need to purchase child/senior/youth/adult passes separately, the system does not recognize the age of each party member.*

1

6 HOUR **ADULT** HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the time period ends

PARTY MEMBER \*

-- Select Party Member --

-- Select Party Member --

タロウ キロロ (Me)

ABC Smith (Friend)

キロロ ジロウ (Friend)

キロロ キロロ (Guardian)

2

QTY: 1

3

ADD TO CART



# Step 7 – Checkout

- Review your purchases by clicking on Shopping cart.
- Check each purchase corresponds to the correct age category, and season. For example – child members need a child lift pass.
- Once you are satisfied your purchases are correct, click “CHECKOUT”

The screenshot shows a shopping cart interface. A red rectangular border highlights the main table of items in the cart. Below this table are buttons for 'UPDATE SHOPPING CART', 'CLEAR CART', and 'CONTINUE SHOPPING'. To the right of these buttons is a summary section with fields for 'DISCOUNT CODE', 'SUB-TOTAL', 'SHIPPING', and 'TOTAL'. At the bottom right, there is a checkbox for agreeing to terms of service and a red 'CHECKOUT' button.

REMOVE	IMAGE	PRODUCT(S)	PRICE	QTY.	TOTAL
<input type="checkbox"/>		SEASON PASS ADULT Party Member: タロウキヨ <a href="#">EDIT</a>	¥55,000 INCL TAX	1	¥55,000 INCL TAX
<input type="checkbox"/>		SEASON PASS ADULT Party Member: ABC Smith <a href="#">EDIT</a>	¥55,000 INCL TAX	1	¥55,000 INCL TAX

[UPDATE SHOPPING CART](#) [CLEAR CART](#) [CONTINUE SHOPPING](#)

**DISCOUNT CODE**  
Enter your coupon here  
**DISCOUNT CODE** [APPLY](#)

**SUB-TOTAL:** ¥110,000 INCL TAX  
**SHIPPING:** NOT REQUIRED  
**TOTAL:** ¥110,000

☐ I agree with the terms of service and I adhere to them unconditionally ([read](#))

[CHECKOUT](#)



## Step 8 – Confirm purchase

- Before confirming your order, please check again that all purchases are correct.
- Note that
  - Each purchase has the correct quantity, and matches the party member (these are not transferrable)
  - Party member purchases are appropriate for the age of the member
  - That purchases are bought for the correct season

**CONFIRM YOUR ORDER**

**CONFIRM**

**BILLING ADDRESS**  
タワヤ  
Email: supkeny884@yahoo.co.jp

**PAYMENT**  
Payment Method: Credit Card

IMAGE	PRODUCT(S)	PRICE	QTY	TOTAL
	SEASON PASS ADULT Party Member: タワヤ	¥55,000 INCL TAX	1	¥55,000 INCL TAX



## Step 9 – Credit card payment

- Enter your credit card details, click on proceed then wait until your browser shows the confirmation page.

### キヨロ Webショッピング支払方法選択 - Select payment method

[ショッピングサイトに戻る - Return to shopping site <](#) [お支払方法の選択 - Select payment method >](#)

[必要事項を記入 - Fill in the required information >](#) [お支払手続き完了 - Payment procedure complete](#)

お支払する方法をお選びになり、お進みください。  
Please select the payment method and proceed.

#### ご利用内容 - Usage details

お品代 - Goods	114,876円
税送料 - Tax postage	0円
お支払合計 - Total payment	114,876円

Click “proceed” to finalize the payment

お支払方法をお選びください。 Please select a payment method.

☒ クレジット

進む - proceed



# Step 10 – Purchase confirmation

- You will receive a confirmation e-mail and barcode.

CART	ADDRESS	PAYMENT	CONFIRM	COMPLETE
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## THANK YOU

**YOUR ORDER HAS BEEN SUCCESSFULLY PROCESSED!**

Order number: 5656

[Click here for order details.](#)

CONTINUE





# Step 11 – Collecting your purchases

If you already have a Kiroca, you are ready to ski. Any purchases will be automatically loaded to your card.

Otherwise, scan your e-mail barcode at the Online Pass Pickup machine in the Mountain Center Lobby to receive your new Kiroca.





Keep your Kiroca in your left chest  
pocket or left sleeve & enjoy!

