

KIRORO Season Pass Terms and Condition

Thank you for using Kiroro Season Pass (hereinafter referred to as "Season Pass")

The service of Season Pass provided by Kiroro Resort Holdings Co., Ltd (hereinafter referred to as "Our Company")

1. General Provisions

1.1 Use service for Kiroro Resort Holdings Co., Ltd

By using Our Company's season pass services and benefits, you are agreeing to these terms. Our Season Pass services and benefits are diverse, therefore additional terms or conditions (including age restrictions) may apply. Additional terms and conditions are available on Our Company website (<http://kiroro.co.jp/>). Those terms and conditions will become a part of your agreement with us if you use those services. Please read them carefully.

Additional Terms & Conditions for Relevant Services and Facilities

- Terms of Use for Kiroro Snow World
- Standards on Snow Sports Safety
- Lift pass (KIROCA·RFID card) Terms of Service
- Rental Terms of Service
- Academy Terms of Service
- Ski Lift Terms of Service
- Corporate Registration and Corporate Pass Terms of Service
- Back Country Rules
- Kiroro Trail Map (Groomed courses / OFF-PISTE / Non-controlled Area)
- Charges for Rescue Outside the Controlled Area
- OFF-PISTE Map
- Terms and Conditions of Each Facility Operated by Kiroro Resort Holdings Co., Ltd

1.2 Warranty and Disclaimers of Services

Our Company does not guarantee a lack of defects in the services we provide.

In addition, Our Company has the right to suspend or stop providing our services to you if there is any misuse of our services and or any breaking of our terms and conditions, including additional terms in your agreement with us.

Furthermore, Our Company holds the right to modify these terms or any additional terms to reflect changes to our services without any advance notice.

1.3 Terms and Conditions for Provision of Service and Benefit

- 1) Service and benefit for only 2020-21 ski season (opening period), partial till 2021 summer.
- 2) The services and benefits offered are not transferable and are exclusively for the individual to whom this agreement pertains to.
- 3) No refund or any alternative service for bad weather, heavy snow, maintenance issues or any other unavoidable reasons.
- 4) Please be sure to present your season pass (KIROCA) when using any services and benefits

2. Regarding service and benefit

- ① Free access to Kiroro Onsen *Towels not included
 - ② Free access to Resort Pool *Towels not included
 - ③ Free access to Fitness center at Tribute Portfolio Hotel
 - ④ Kiroro global partnership: Free lift pass or heavily discount in more than 30 resorts around the world
 - ⑤ Hokkaido Ski season net: Lift pass discount on various ski resorts in Hokkaido
 - ⑥ Free access to the Early Riding 830
 - ⑦ Free upgrade to premium rentals
 - ⑧ Free access to Granship
 - ⑨ 50% discount for 2021 Green season 1day passport
 - ⑩ 50% discount for 2021 Green season Gondola ticket
 - ⑪ 10% discount at participating restaurants and bars in Kiroro Resort *not apply to some restaurants. Please be sure to check the business hours for each restaurant and bar.
 - ⑫ 20% off discount for all snow activities
 - ⑬ 20% discount voucher for one day lift pass *10 (2020-21 season)
 - ⑭ Discounted prices are available at nearby affiliated restaurants and bars such as Otaru.
 - [Hopi Hills](#): Country Cafe Menu 10% OFF
 - [Otaru ISO](#): 10% OFF for all menus
 - [Toriya Otorji](#): 10% off food menu
 - [Korean Dining Moccha](#): 10% for all menus
- ◇ Please be sure to present your season pass (KIROCA) when using the services and benefits
- ◇ The business period and business hours of each service and facility are subject to change without any advance notice.
- ◇ The services and benefits may change from now, as of APR2020