

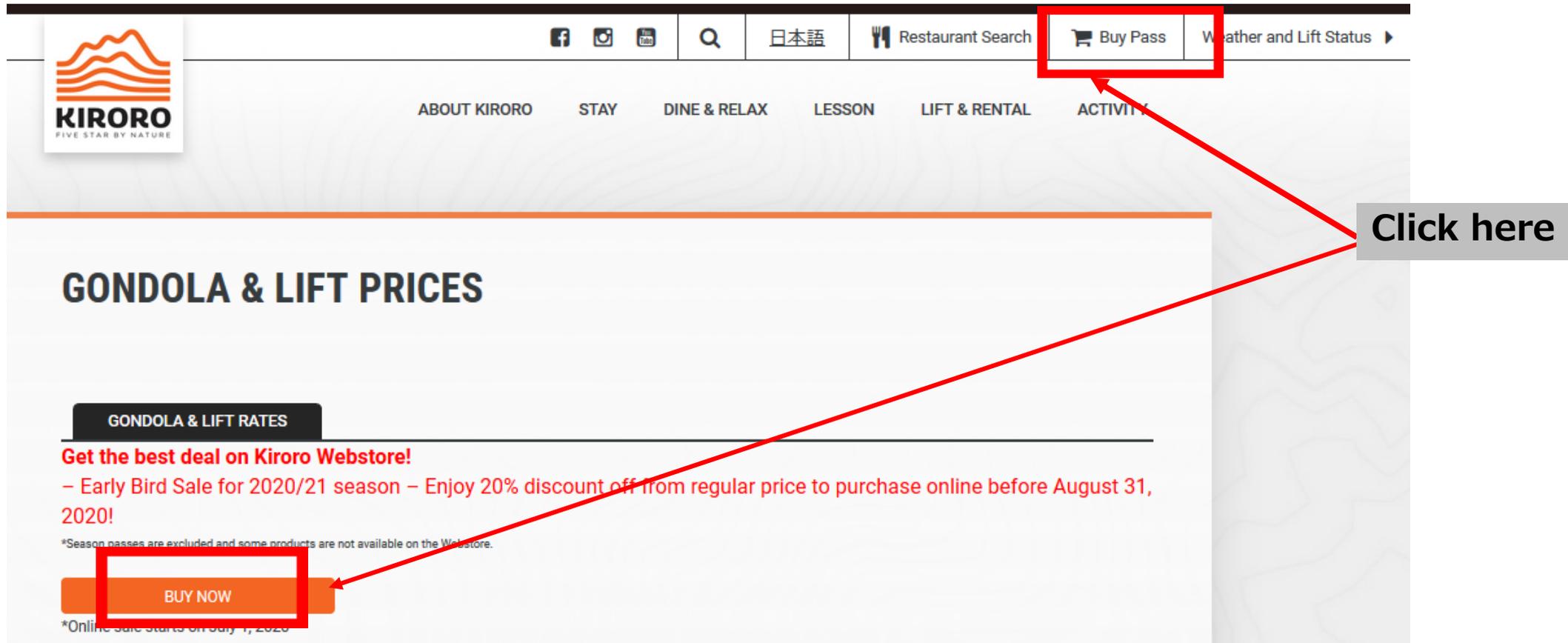
How to use the Kiroro Webstore



Life Out Loud

Step 1 – Click “Buy Now” to enter the Web Store

<https://webstore.kiroro.co.jp/en/>



The screenshot shows the Kiroro Webstore homepage. At the top left is the Kiroro logo with the tagline "FIVE STAR BY NATURE". The top navigation bar includes social media icons (Facebook, Instagram, YouTube), a search icon, a language selector set to "日本語", a "Restaurant Search" icon, a "Buy Pass" button with a shopping cart icon, and a "Weather and Lift Status" link. Below the navigation bar is a menu with categories: ABOUT KIRORO, STAY, DINE & RELAX, LESSON, LIFT & RENTAL, and ACTIVITY. The main content area features a large heading "GONDOLA & LIFT PRICES" and a sub-heading "GONDOLA & LIFT RATES". A promotional banner reads "Get the best deal on Kiroro Webstore!" followed by "– Early Bird Sale for 2020/21 season – Enjoy 20% discount off from regular price to purchase online before August 31, 2020!". Below this is a "BUY NOW" button. A red box highlights the "BUY NOW" button, and a red arrow points from a grey box labeled "Click here" to it. Another red box highlights the "Buy Pass" button in the top navigation bar, with a red arrow pointing from the same "Click here" box to it.

KIRORO
FIVE STAR BY NATURE

ABOUT KIRORO STAY DINE & RELAX LESSON LIFT & RENTAL ACTIVITY

GONDOLA & LIFT PRICES

GONDOLA & LIFT RATES

Get the best deal on Kiroro Webstore!
– Early Bird Sale for 2020/21 season – Enjoy 20% discount off from regular price to purchase online before August 31, 2020!

*Season passes are excluded and some products are not available on the Webstore.

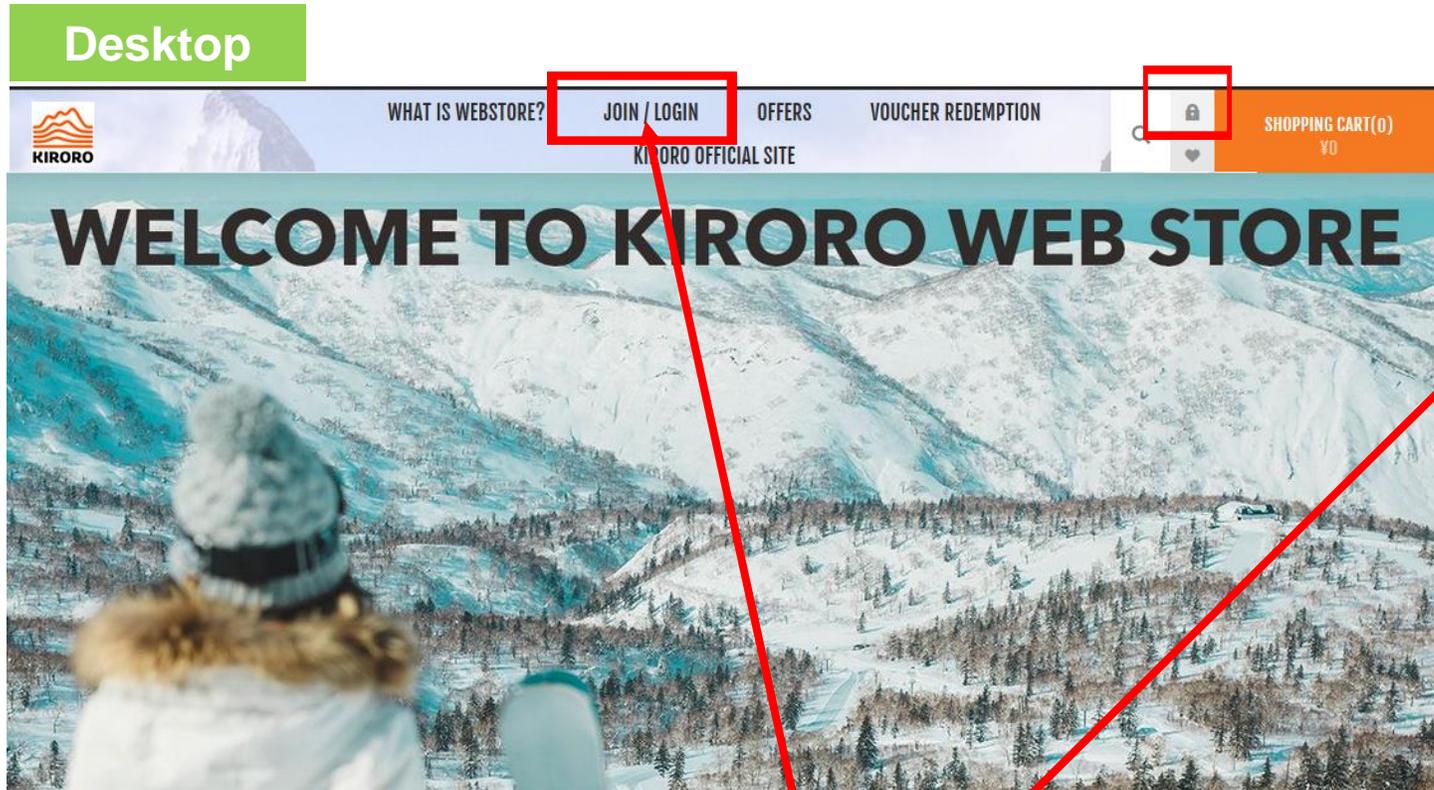
BUY NOW

*Online sale starts on July 1, 2020

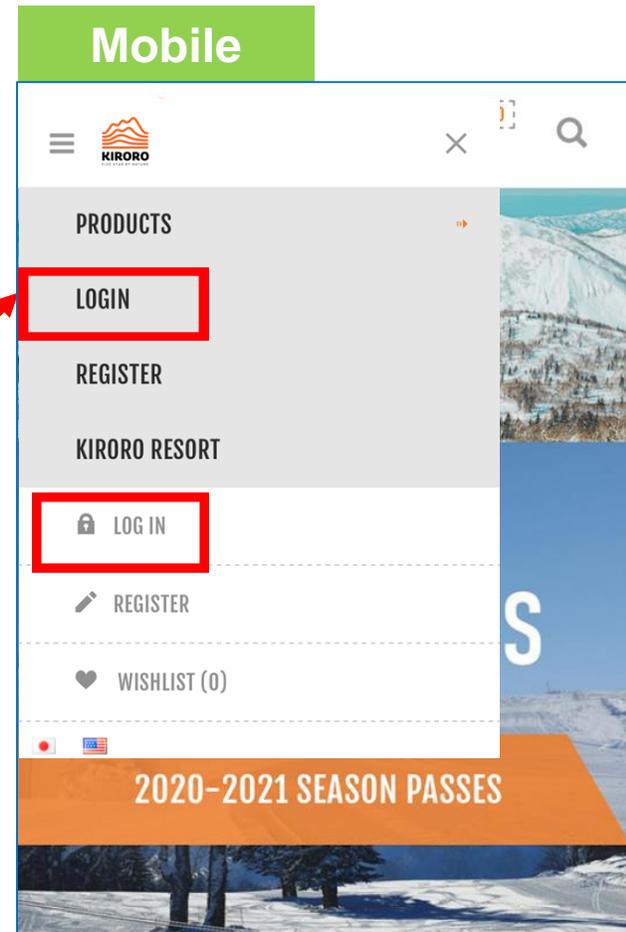
Click here



Step 2 – Click “JOIN/LOGIN”



Click here



Step 3 – Register or Login

WELCOME, PLEASE SIGN IN!

Even if you don't purchase right away,
Please register (free) first.

NEW CUSTOMER

By creating an account on our website you will be able to shop faster, be up to date on an orders status, and keep track of the orders you have previously made.

REGISTER

If you are already registered, log in & shop.

RETURNING CUSTOMER

EMAIL:

aki.kurihara@sheratonkiroro.com|

PASSWORD:

.....

Remember me?

[Forgot password?](#)

LOG IN



Enter the required fields and register.

REGISTER

Kiroca Code

**If you have last season's Kiroca,
You can retrieve customer information from the
code on the card.**

IF YOU HAVE A CODE FROM A PASS ENTER IT HERE AND PRESS SEARCH:

YOUR PERSONAL DETAILS

GENDER:

Male Female

FIRST NAME (ENGLISH):

LAST NAME (ENGLISH):

DATE OF BIRTH:

Month

Day

Year



Step 4 – Select your purchase

LIFT PASS

LIFT PASSES

Product	Price
LOW SEASON LIFT ADULT 初滑り・春シーズン アダルト	LOW SEASON LIFT PASS ADULT FROM ¥2,960 INCL TAX
LOW SEASON LIFT CHILD 初滑り・春シーズン チャイルド	LOW SEASON LIFT PASS CHILD FROM ¥1,760 INCL TAX
LOW SEASON LIFT SENIOR 初滑り・春シーズン シニア	LOW SEASON LIFT PASS SENIOR FROM ¥2,800 INCL TAX

Select a product



Step 5 – Add other members to your group

Add new person details

1. Click the “+” button to add new group members.
2. Enter details then click “ADD NEW”.
3. New group members appear on the drop-down list.

The image shows three sequential screenshots of a web interface for adding party members to a lift pass. The interface is titled 'PARTY MEMBERS' and '6 HOUR ADULT HIGH SEASON LIFT PASS'. The first screenshot shows a dropdown menu with a '+' button highlighted by a red box and a yellow circle with the number '1'. The second screenshot shows a form with fields for 'FIRST NAME', 'LAST NAME', 'EMAIL', 'DATE OF BIRTH' (Month, Day, Year), and 'RELATIONSHIP', all highlighted by a red box and a yellow circle with the number '2'. The third screenshot shows the dropdown menu with a new member added, highlighted by a red box and a yellow circle with the number '3'.

6 HOUR ADULT HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the

PARTY MEMBER

-- Select Party Member --

+

-- Select Party Member --

タロウ キロコ (Me)

ABC Smith (Friend)

キロコ シロウ (Friend)

キロコ キロコ (Guardian)

PARTY MEMBERS

ADD A PARTY MEMBER BY SEARCHING USING THEIR PASS CODE OR PROVIDING THE GUEST DETAILS BELOW.

SEARCH

FIRST NAME

xxxx

LAST NAME

xxxx

EMAIL

xxxxxx

DATE OF BIRTH

Month Day Year

mm dd yyyy

RELATIONSHIP

-- Select Relationship --

6 HOUR ADULT HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the

PARTY MEMBER

-- Select Party Member --

+

-- Select Party Member --

タロウ キロコ (Me)

ABC Smith (Friend)

キロコ シロウ (Friend)

キロコ キロコ (Guardian)

Step 6 – Select party members and quantity

1. Select party members
2. Choose the quantity you need
3. Click “ADD TO CART”

Note that you need to purchase child/senior/youth/adult passes separately, the system does not recognize the age of each party member.

1 6HOUR **ADULT** HIGH SEASON LIFT PASS

The 6 Hour Passes are valid from the first entry through the lift gate until the time period ends

PARTY MEMBER *

-- Select Party Member --

-- Select Party Member --

タロウ キロロ (Me)

ABC Smith (Friend)

キロロ シロウ (Friend)

キロロ キロロ (Guardian)

2

3

QTY: 1

ADD TO CART



Step 7 – Checkout

- Review your purchases by clicking on Shopping cart.
- Check each purchase corresponds to the correct age category, and season. For example – child members need a child lift pass.
- Once you are satisfied your purchases are correct, click “CHECKOUT”

SHOPPING CART

REMOVE	IMAGE	PRODUCT(S)	PRICE	QTY.	TOTAL
<input type="checkbox"/>		SEASON PASS ADULT Party Member: タロウキロロ EDIT	¥55,000 INCL TAX	1	¥55,000 INCL TAX
<input type="checkbox"/>		SEASON PASS ADULT Party Member: ABC Smith EDIT	¥55,000 INCL TAX	1	¥55,000 INCL TAX

[UPDATE SHOPPING CART](#) [CLEAR CART](#) [CONTINUE SHOPPING](#)

DISCOUNT CODE
Enter your coupon here

DISCOUNT CODE

[APPLY](#)

SUB-TOTAL: ¥110,000 INCL TAX

SHIPPING: NOT REQUIRED

TOTAL: ¥110,000

I agree with the terms of service and I adhere to them unconditionally ([read](#))

[CHECKOUT](#)

Step 8 – Confirm purchase

- Before confirming your order, please check again that all purchases are correct.
- Note that
 - Each purchase has the correct quantity, and matches the party member (these are not transferrable)
 - Party member purchases are appropriate for the age of the member
 - That purchases are bought for the correct season

CONFIRM YOUR ORDER

CONFIRM

BILLING ADDRESS
タロウキロウ
Email: supkeny884@yahoo.co.jp

PAYMENT
Payment Method: Credit Card

IMAGE	PRODUCT(S)	PRICE	QTY.	TOTAL
	SEASON PASS ADULT Party Member: タロウキロウ	¥55,000 INCL TAX	1	¥55,000 INCL TAX

Step 9 – Credit card payment

- Enter your credit card details, click on proceed then wait until your browser shows the confirmation page.

キロロ Webショッピング支払方法選択 - Select payment method

[ショッピングサイトに戻る - Return to shopping site <](#) [お支払方法の選択 - Select payment method >](#)

[必要事項を記入 - Fill in the required information >](#) [お支払手続き完了 - Payment procedure complete](#)

お支払する方法をお選びになり、お進みください。
Please select the payment method and proceed.

ご利用内容 - Usage details

お品代 - Goods	114,876円
税送料 - Tax postage	0円
お支払合計 - Total payment	114,876円

Click “proceed” to finalize the payment

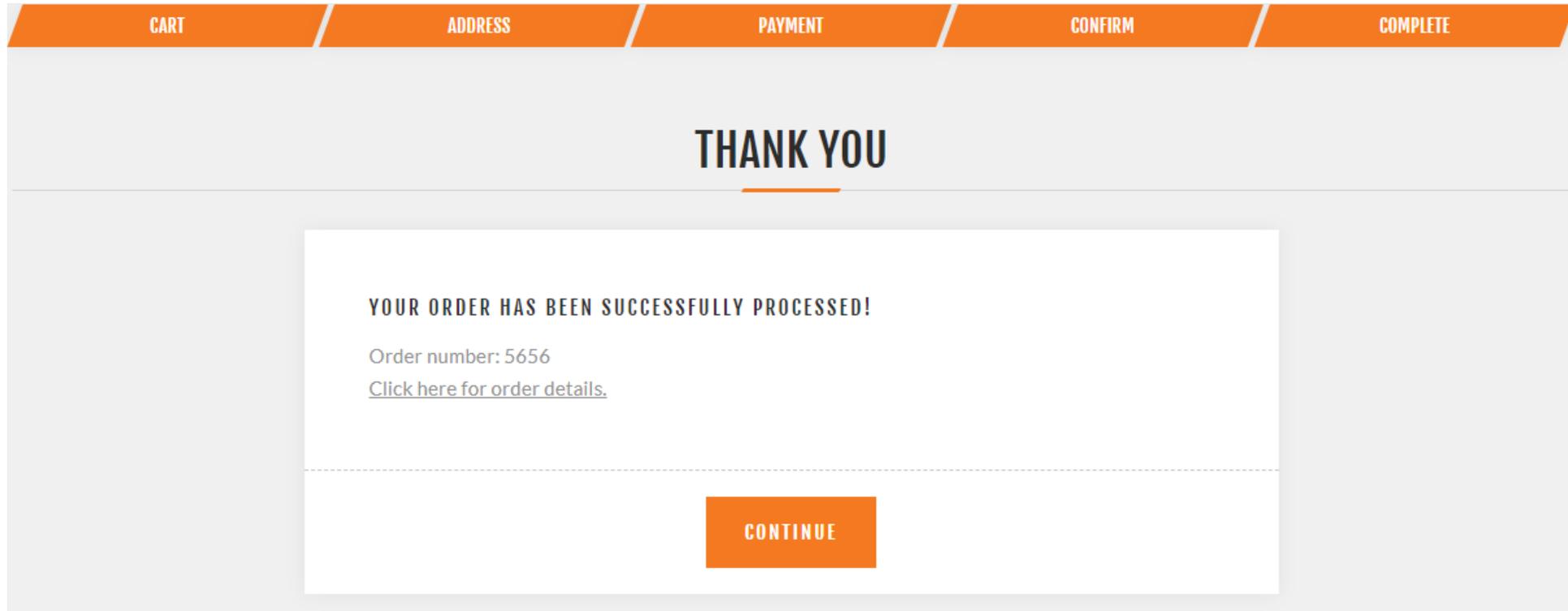
お支払方法をお選びください。 Please select a payment method.

クレジット

進む - proceed

Step 10 – Purchase confirmation

- You will receive a confirmation e-mail and barcode.



CART ADDRESS PAYMENT CONFIRM COMPLETE

THANK YOU

YOUR ORDER HAS BEEN SUCCESSFULLY PROCESSED!

Order number: 5656
[Click here for order details.](#)

CONTINUE



Step 11 – Collecting your purchases

If you already have a Kiroca, you are ready to ski. Any purchases will be automatically loaded to your card.

Otherwise, scan your e-mail barcode at the Online Pass Pickup machine in the Mountain Center Lobby to receive your new Kiroca.



Keep your Kiroca in your left chest pocket or left sleeve & enjoy!



Life Out Loud