



KIRORO ASSURES

Great Pre-paid Purchase Offers

**Kiroro Resort understands the needs
of flexibility with travel planning.
Kiroro Resort ASSURES your purchase with us!**

In any cases of below situation,

- **Customers cannot travel to Kiroro Resort whole winter due to government restrictions**
 - **Injury or sickness (Dr. certificate)**
 - **Pregnancy (Dr. certificate)**
 - **Any natural disaster under government explanation**
 - **In case for any ski operation closing longer than 4 consecutive days**
- (1) For consecutive days of passes and tickets, the number of days of those items are used will be deducted and refunded on pro-rata basis, except for season passes.
- (2) Not applicable for pre and post main ski season opening and early closing of the ski lift system in case of snow shortage.

Any unused season passes, tickets, gear rentals and lessons in 2020-21 can be deferred to the end of winter season in 2022 at the latest.

Items which are purchased by a credit card with over 180 days, the amount after deducting bank transfer fee will be refunded.

For enquiries, please send to info@kiroro.co.jp

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