



KIRORO ASSURES

Great Pre-paid Purchase Offers

Any unused Ticket or Season passes can be deferred to the following year without any additional charge. Lift and rentals products can be carried over until May 2022.

For Season Passes that are used, we will refund at pro-rata basis by closing period. For any case of refunds, we will handle individually.

- **Customers cannot travel to Kiroro Resort whole winter due to government restrictions (2)**
- **Injury or sickness (Dr. certificate) (1)**
- **Pregnancy (Dr. certificate) (1)**
- **Any natural disaster under government explanation (1)**
- **When closed for four consecutive days during the stay and on the day of use. (Excluding season pass) (2)**

(1) For season pass or week, month pass applicable only if all season is affected. Otherwise is prorated.

(2) Not applicable for pre and post main ski season opening and early closing of the ski lift system in case of snow shortage.

Updated 2020 July