

KIRORO Season Pass Terms & Conditions

Thank you for using our Kiroro Premium Season Pass (hereinafter referred to as "Season Pass"). The season pass is provided by Kiroro Associates Inc. (hereinafter referred to as "Our Company") which operates Kiroro Resort.

1. General Provisions

1.1 Using Our Company Services

By using Our Company's season pass services and benefits, you are agreeing to these terms. Our Season Pass services and benefits are diverse, therefore additional terms or conditions (including age restrictions) may apply. Additional terms and conditions are available on Our Company website (<http://kiroro.co.jp/>). Those terms and conditions will become a part of your agreement with us if you use those services. Please read them carefully.

Additional Terms & Conditions for Relevant Services and Facilities

- Terms of Use for Kiroro Snow World
- Standards on Snow Sports Safety
- Lift Passes Terms of Service (KIROCA / RFID Card)
- Rental Terms of Service
- Academy Terms of Service
- Ski Lift Terms of Service
- Corporate Registration Terms of Service
- Back Country Rules
- Kiroro Trail Map (Groomed Courses/ OFF-PISTE/Non-controlled Area)
- Charges for Rescue Outside the Controlled Area
- OFF-PISTE Map
- Terms & Conditions of Each Facility Operated by Kiroro Hotels Co., Ltd.

1.2 Warranty and Disclaimers of Services

Our Company does not guarantee a lack of defects in the services we provide.

In addition, Our Company has the right to suspend or stop providing our services to you if there is any misuse of our services and or any breaking of our terms and conditions, including additional

terms in your agreement with us. Furthermore Our Company holds the right to modify these terms or any additional terms to reflect changes to our services without any advance notice.

1.3 Services and Benefits Terms & Conditions

- 1) The services and benefits are only available during the ski resort opening period 2019-20.
(Only some of the benefits can be used during the 2020 summer season.)
- 2) The services and benefits offered are not transferable and are exclusively for the individual to whom this agreement pertains to.
- 3) In the event of bad weather, heavy snow, maintenance issues or any other unavoidable reasons, we will not provide any refund or alternative services.
- 4) Please be sure to present your season pass (KIROCA) when using the services and benefits.
This includes ski buses and partner ski resorts.

2. Contents of Services and Benefits

1. Free access to Kiroro onsen. ※Towels are available for a fee.
2. Free access to the Resort Pool ※Towels are available for a fee.
3. Free access to the fitness center at Tribute Portfolio Hotel.
4. Free or discounted rates available at over 30 ski resorts worldwide via Kiroro Global Partnership Affiliations. For more details and terms & conditions, please visit our website. If you utilize our partner ski resorts and facilities, their terms and conditions will apply.
5. Discounted rates available at various ski resorts in Hokkaido via Hokkaido Ski Season Net. For more details and terms & conditions, please visit our website. If you utilize our partner ski resorts and facilities, their terms and conditions will apply.
6. Free access to the Early Riding 830. (* Tentative Opening: Mid-December 2019)
7. Free upgrade to High-grade Ski rentals.
8. Free access to Granship.
9. 2020 Green Season: 50% discount on 1-day passport.
10. 2020 Green Season: 50% discount on the Asari Panorama Gondola.
11. 50% discount on the stone sauna at Kiroro onsen.
12. 10% discount at all restaurants and bars in Kiroro Resort. Please be sure to check the business hours for each restaurant and bar.
13. 10% discount on all snow activities.
14. Discounted rate on 1 Day Lift Pass available for friends or family members accompanying the season pass holder. Up to 5 people. ※Must be accompanied by a Season Pass Holder.

(Notice 1) The business period and business hours of each service and facility are subject to change without any advance notice.

(Notice 2) Please be sure to present your season pass (KIROCA) when using the services and benefits. Services are only available to the actual season pass holder.